

SMART further increases its NHS customer base with six new contracts

SMART today announced the award of six new contracts for its web based workforce management software by NHS trusts. Ranging from staff bank management, e-rostering and time and attendance requirements, the six organisations all selected the software to achieve improved efficiencies and productivity in the management of staff.

The six NHS trusts are:

- Calderstones Partnership NHS Foundation Trust
- Royal Free Hampstead NHS Trust
- Devon Partnership NHS Trust
- The Newcastle Upon Tyne Hospitals NHS Foundation Trust
- Northumbria Healthcare NHS Foundation Trust
- Northumberland, Tyne and Wear NHS Trust

The majority of the new contracts are for SMART's full workforce management software package, incorporating electronic roster planning with the automated capture of hours worked. Four of the trusts also selected SMART's staff bank management system, representing an increased understanding of the integration that the SMART software provides for visibility, transparency and accuracy of information regarding the best use of resources.

By the end of 2009, the SMART solutions will be in use to manage an impressive 100,000 staff rostering and working time records through to the ESR payroll system, largely as a managed service where SMART will be responsible for the end-to-end service, including hosting.

Commenting on the recent contract wins, Tristan Spencer, Health Market Director at SMART said: "We are extremely proud of being selected for these contracts, which are significant business wins for SMART this year and help to clarify our position as the only genuine provider of the latest technology solutions for workforce management to suit a range of organisations".



About SMART in Healthcare

SMART is the only genuine provider of true web-based workforce management solutions, delivering fully integrated workforce management software across all nursing, medical, administrative and support services in the NHS.

The SMART solutions incorporate e-rostering including team based self-rostering and auto-rostering as well as fully automated time and attendance, absence management, bank administration and monitoring of working time legislation. This unique breadth of functionality enables trusts to improve their staff productivity and efficiency with significant reductions in: bank, agency, administration and absence costs.

In 2001, SMART was selected by the NHS and McKesson as the best of breed provider of e-rostering and time and attendance solutions for the National ESR programme. As a result SMART is uniquely positioned to provide proven secure, reliable and fully automated ESR integration. The SMART application and its interfaces to ESR have been rigorously tested and accepted by ESR.

The SMART NHS installed base is growing rapidly, with now 28 trusts contracted as at 1st September 2009, these include: Gateshead Health NHS Foundation Trust, Salford Royal NHS Foundation Trust, University Hospitals Birmingham NHS Foundation Trust and Dudley Group of Hospitals NHS Trust, to name a few.

Established in 1986, 550 organisations worldwide benefit from SMART's solutions and services across private and public sector organisations.

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